



September 26, 2012

Mary Allen
Allen Family Living, Inc.
304 Lakeview Road
Cherryville, NC 28021-8603

Dear Mrs. Allen:

It is my pleasure to inform you that Allen Family Living, Inc., has been accredited by CARF International for a period of three years for the following services:

Community Integration
Family Services
Host Family Services
Respite Services

This accreditation will extend through October 2015. This achievement is an indication of your organization's dedication and commitment to improving the quality of the lives of the persons served. Services, personnel, and documentation clearly indicate an established pattern of practice excellence.

Your organization should take pride in achieving this high level of accreditation. CARF will recognize this accomplishment in its listing of organizations with accreditation, and we encourage you to make this accomplishment known throughout your community. Communication of the accreditation to your referral and funding sources, the media, and local and federal government officials can promote and distinguish your organization. Enclosed are some materials that will help you publicize this achievement.

The survey report is intended to support a continuation of the quality improvement of your services. It contains comments on your organization's strengths as well as suggestions and recommendations. A quality improvement plan (QIP) demonstrating your efforts to implement the survey recommendations must be submitted in order to maintain accreditation. Although CARF policy requires submission of the QIP within 90 days, your organization may be subject to an earlier deadline to meet accreditation benchmarks set by North Carolina. It is strongly recommended that you verify your deadline for submission of the QIP with the state or your LME. Guidelines and the form for completing the QIP have been posted on Customer Connect (customerconnect.carf.org), our secure, dedicated website for accredited organizations and organizations seeking accreditation. Please submit the QIP to the attention of the customer service unit identified in the QIP instructions.

Your organization's complimentary accreditation certificate will be sent separately. You may use the enclosed form to order additional certificates.

If you have any questions regarding your organization's accreditation, you are encouraged to seek support from a Resource Specialist in your customer service unit by calling extension 7131.

We encourage your organization to continue fully and productively using the CARF standards as part of your ongoing commitment to accreditation. We commend your commitment and consistent efforts to improve the quality of your services. We look forward to working with your organization in the future.

Sincerely,

A handwritten signature in black ink, appearing to read "Brian J. Boon". The signature is written in a cursive, flowing style.

Brian J. Boon, Ph.D.
President/CEO

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Enclosures